

# BEFORE RESULTS DAY 2021/2022

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Oxford International AQA Examinations

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v1.0

# BEFORE RESULTS DAY

For exams officers: things to do to prepare you for student results.

## CHECK YOU CAN ACCESS CENTRE SERVICES

Centre Services is one of the ways you can see results from restricted release day. It's the only place you can access our results e-documents, and any late changes or amendments to results on results day.

Make sure that teachers register for **Enhanced Results Analysis** (ERA), which is part of Centre Services. It lets you review and analyse the performance of your students, subjects and school.

Remember, Centre Services is a secure website. You must not share your password or account details with anyone. Failure to comply will result in loss of access.

## CHECK YOU CAN RECEIVE RESULTS VIA EDI (A2C)

Check you've got the latest version of Avco's migration application installed. **Avco's FAQ page** has more help.

## FINAL ENTRY CHECKS

Make sure you have checked all your entries before results day. Please refer to page 5 of the ***Making Entries Introduction*** document, on the **exams admin** page of our website.

# WHAT'S AVAILABLE WHEN

## RESTRICTED RESULTS DAYS (MONDAY AS and A-level, WEDNESDAY GCSE)

This is the day before students receive their results. From 12.01am, exams office staff and heads of centre **only** can see results on these systems:

- Electronic Data Interchange (EDI) and A2C (make sure you click 'Send/Receive' to force A2C to check for files)
- as 'e-documents' on Centre Services, our secure extranet.

Results are confidential during restricted release. You must not share them more widely

# RESULTS SLIPS

## ABOUT RESULTS SLIPS

On results day, students receive a results slip from you, also known as a Candidate Statement of Provisional Results (CSOPR).

Results slips on Centre Services will only show results that we have issued. If you want results slips to show all exam boards, you might be able to print them from your Management Information System (MIS).

# MISSING RESULTS

**Information for exams officers on what to do about missing or incomplete results.**

## CONTACT US

Exams officers should contact us as soon as possible with enquiries about results. Email [examsadmin@oxfordaqaexams.org.uk](mailto:examsadmin@oxfordaqaexams.org.uk)

To solve the problem quickly, make sure you include:

- your centre number and name
- your phone number and email address
- the qualification (eg, A-level), subject, and component name and code
- candidate name and number
- what the problem is (result is missing, incomplete, or unexpectedly one of the symbols in the section below)
- any seating plans or attendance lists you have that might help.

We'll look into it and let you know the outcome. We'll also update results on Centre Services within 24 hours.

We'll deal with results day enquiries as quickly as possible.

## ABOUT GRADE BOUNDARIES

Grade boundaries show the minimum number of marks you need for each grade, and are published on results day.

Once all exam papers have been marked, grade boundaries are set by senior examiners and assessment experts. It's not until after all the marking has been completed that it's possible to see how difficult students found the paper (for example, compared to previous years) and so take this into account when setting the boundaries. This means that a student who performed at a certain level should get the same grade regardless of which year they sat the exam.

# GET HELP AND SUPPORT

Visit our website for information, guidance, support and resources at [oxfordaqaexams.org.uk](https://oxfordaqaexams.org.uk)



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