

Quick guide to Post-Results Services

November 2023 and January 2024 series

Version 1

Clerical re-check

Available to all students.

A clerical re-check of a marked paper, we will make sure we marked all the pages, we counted all the marks and the result matches the marks on the paper.

Deadline: 15 February 2024 for November 2023 exam results
4 April 2024 for January 2024 exam results

Review of marking

Available to all students.

A review of marking includes a clerical re-check, a copy of the reviewed script, a review of the paper or recording by a second examiner to identify genuine marking errors or unreasonable marking and we will make sure all the marks are counted.

Deadline: 15 February 2024 for November 2023 exam results
4 April 2024 for January 2024 exam results

Moderation review

Available to International GCSE, AS and A-level students.

Moderation reviews are only available for whole subjects, not individual students.

Private candidates can request this service, but only for certain specifications and when the work has been assessed by a moderator.

Deadline: 15 February 2024 for November 2023 exam results
4 April 2024 for January 2024 exam results

Completed in 35 calendar days from when the moderator receives the original sample from the school.

Access to scripts – original copy

Available to all students.

Schools can request access to scripts for an original marked exam paper to use for your teaching and learning.

Deadline: 15 February 2024 for November 2023 exam results
4 April 2024 for January 2024 exam results

Schools should receive copies within one week of most requests, but allow up to six weeks of the post-results request to receive copies.

Access to scripts

Available to all students.

Copy of a clerical re-checked or reviewed script.

Copies of the reviewed script will now be provided alongside outcomes of clerical re-checks and reviews of marking free of charge.

Access to scripts – priority copy

Available to all students.

This is a photocopy of the marked exam paper that you can use to decide whether to request a review of marking or clerical re-check.

Deadline: 25 January 2024 for November 2023 exam results
7 March 2024 for January 2024 exam results

Completed within a week of the request.

What happens next?

Invoices: The November series will be invoiced in February 2024, and the January series will be invoiced in June 2024.

If a unit grade changes as a result of a review, you will not be charged for the service

Complaints: If you have concerns about our post results services, [get in touch](#).

Post-results services summary – November 2023 and January 2024

If you're unhappy with an exam result, there are a few options available.

If you're a learner, the best thing to do is to speak to your school about your options. You might decide to see a copy of your exam paper, ask for a review of marking, or re-sit the exam.

Access to scripts

Request access to scripts to decide on reviews of marking and to support your teaching and learning. Access to scripts services are free for a Priority copy of marked paper and our Original marked paper services.

We'll email exams officers when the marked paper is available on Centre Services.

Scripts will show the learner's written answers and the examiner's comments and marks.

If you're concerned that the examiner has made a mistake marking your student's script, you can consider requesting a review of marking. If a review of marking leads to an overall subject grade change, we won't charge for it.

Enhanced results analysis (ERA)

Use our online ERA tools in Results on [Centre Services](#) to dig deeper into your results and see how your school, subject, class and individual students have performed.

You can download results quickly into a spreadsheet and review graphs for teaching and learning purposes and use these in your school SLT reports.

Find out more: oxfordaqa.com/why-us/teacher-support

Moderation review

If your school internally assessed non-exam assessment (NEA) mark was adjusted during moderation, request a moderation review on [Centre Services](#) to check the assessment criteria was applied fairly, reliably and consistently to the standard.

- Moderation reviews are only available for whole NEA subject units, not individual students.
- Learners' marks may be lowered, but the published grade will not be lowered for the current exam series.
- Lowered marks may be carried forward to future certification.
- We'll email exams officers when your review of moderation outcome is available to view on Centre Services. The outcome letter will give details of any mark/grade adjustments. The Review of Moderation feedback report will be sent to the Exams Officer's email address when the outcome is available.
- If the school mark is reinstated as a result of a moderation review, we won't charge for it.